

Culture File 25, Unit 25

Phones

* # These buttons are called STAR (*) and HACHE or POUND SIGN (#) on recorded messages. In North America, they say **cell phones**. In Europe they say **mobiles**. Other countries say **handphone**. There are three cell phone systems in the world, and you need a **tri-band** phone to use a cell phone everywhere. If you use a cell phone in other countries it is best to store all the numbers in your directory using the International Direct Dialing Codes, even the numbers from your own country. Instead of the first '0' of the number, store + and the country code, e.g. 44 for Britain. So a British person who wanted to store 0270

123 4567, can store +44 270 123 4567 instead. This number then works in Britain and anywhere in the world.

Here are some international country codes:

Australia	61	Korea	82
Brazil	55	Malaysia	60
France	33	Mexico	52
Germany	49	Russia	7
China	86	Taiwan	886
Indonesia	62	Thailand	66
Italy	39	United Kingdom	44
Japan	81	U.S.A. & Canada	1

Culture File 26, Unit 26

The Internet

Anything we say here about the Internet will be out of date by the time you read this note, because things are changing so quickly. A few years ago there were some small differences between British and American words for computers (British – wastebasket, U.S. – trash), but they are now the same (the American version), because the same software is used all over the world.

There are many Web sites with English language teaching exercises, picture dictionaries, magazines etc. You should try to spend some time on them. For a start, go to the Macmillan Education Web site www.macmillaneducation.com

The very best way of using the Internet is to search for things that interest you. Maybe you're a fan of a rock group, or a sports star, or interested in a topic like the environment. Don't be afraid to post messages on guest books and chat rooms. Many non-English-speaking people do this and you will find that English speakers will be interested in your message, not in how accurate your grammar is.

Culture File 27, Unit 27

Immigration control

See also Culture file 3, dates. U.S. immigration and customs forms ask for the international order for dates, DAY > MONTH > YEAR. Airlines give instructions for filling in immigration forms. Follow the instructions carefully, because if there are any mistakes, you will have to begin again. Don't forget to sign U.S. forms on the back. You need a **visa form** if you have a U.S. visa. Many countries don't need visas for the U.S.A. and citizens of these countries have a **visa waiver form**.

When you arrive at immigration there will be separate lines for U.S. citizens and for visitors to the U.S.A. The inspector will staple the **Departure record** in your passport. When you leave the U.S.A., make certain that the airline removes your Departure record from your passport.

Culture File 28, Unit 28

Airline baggage

Most lost baggage does eventually arrive at its destination. Most airlines barcode baggage which means they can track it easily.

Airlines say it's best to mark baggage with your name, zip code and a phone contact number.

Some airlines now advise you not to put your home address on the outside of baggage (you should put it inside your luggage). The name and zip code (U.K. – postcode) should be enough information for the airline to locate you. Never carry sharp objects (such as scissors) in hand baggage.